

# Neptune City Police Department Internal Affairs

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## Citizen Complaint Information Sheet

The members of the Neptune City Police Department are committed to providing law enforcement services that are fair, effective, and impartially applied. It is in the best interests of everyone that your complaint about performance or an individual officer is resolved fairly and promptly. The Neptune City Police Department has formal procedures for investigating your complaint. These procedures ensure fairness and protect the rights of both citizens and the law enforcement officers.

- Your complaint will be sent to a superior officer or specially trained internal affairs officer who will conduct a thorough and objective investigation.
- You might be asked to help in the investigation by giving a detailed statement about what happened or providing other important information.
- All complaints against law enforcement officers are thoroughly investigated. You will be advised in writing of the outcome of the investigation.
- If our investigation shows that a crime might have been committed, the county prosecutor's office will be notified. You might be asked to be interviewed by them or asked to testify in court.
- If our investigation results in an officer being charged with a violation of department rules or regulations, you might be asked to testify in departmental hearings.
- If our investigation shows that the complaint is unfounded or that the officer acted properly, the matter will be closed.
- All disciplinary hearings shall be closed to the public unless the defendant officer requests an open hearing.
- ***It is unlawful to provide information in this matter which you do not believe to be true and could result in charges brought against you for providing false information.***
- You may call the Internal Affairs Division at 732-775-1615 with any additional information or questions about the case.